



## Sending notifications via eBill

# Your Benefits at a Glance



eBill is more than just an invoice. Learn more about how eBill can benefit your business and discover additional use cases. This factsheet outlines the purpose of a notification and how your company can benefit from it.

### What Is a Notification?

A notification is a versatile business case that is available to all invoice issuers registered with eBill. A notification is used to transmit a document to the customer. These can include tax-relevant documents, guarantee certificates, certificates, important documents, invoices, or cost statements. Notifications can be linked to an invoice or used independently of it, i.e., they can also be sent without specifying the amount. Unlike invoices, which require immediate action from the recipient, notifications do not require any immediate action on the part of the recipient (i.e., they do not need to be approved or rejected). The documents submitted as notifications remain in the eBill mailbox and the associated PDF documents are available for download.

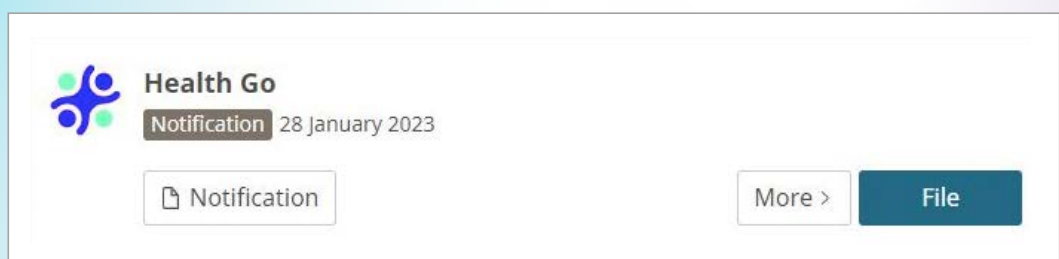
### How Can Your Company Benefit from Notifications?

With notifications, you provide customers with the option of receiving not only invoices from you, the invoice issuer, but also numerous other documents in digital form via eBill, which can be stored in a secure location. This guarantees that your documents are delivered directly to the intended recipient, while saving resources and protecting the environment. Finally, you will reduce your workload for invoicing and other documents, leading to financial savings.

The retention period for PDF documents on the eBill infrastructure is two years. All documents submitted remain stored in your customers' eBill mailbox for two years unless they are deleted. eBill can also be used as a secure storage location for personal documents such as warranty certificates, certificates, and deeds.

### The Notification:

View in the eBill portal:



# Examples of Use for Various Sectors



## “Welcome to eBill” – Start Your Customer Relationship with a Notification

A notification can be sent to customers to welcome them to the eBill channel and confirm their successful registration for eBill. As an alternative, you may indicate that they will receive invoices and other documents via eBill in the future. Furthermore, it is advisable to inform customers of the transition to eBill via the look-up function after a successful reconciliation.



## Insurance Companies

If you represent an insurance company, notification is an ideal way for you to transmit statements and annual cost summaries to your customers via a secure channel.



## Health Sector

If the statement is sent to a service provider, such as a health insurance company, the notification allows the copy of the invoice to be sent directly to the eBill mailbox of the service recipient. This eliminates the need for a separate mailing, saving paper and money.



## Retail: Offers, Letters of Guarantee or Certificates

You can also use notifications to send documents such as offers, letters of guarantee, or certificates. You and your customers benefit from a secure channel that allows you to store documents safely for an extended period.



## Credit Card Companies

Your customers receive a detailed list of their credit card transactions with the notification, regardless of which payment channel was used to pay the invoice.



## Non-Profit Organizations: Tax Statement for Donations

As a non-profit organization, you can use eBill to process not only donation requests, but also all other business transactions. For example, you can send donation receipts to your donors.

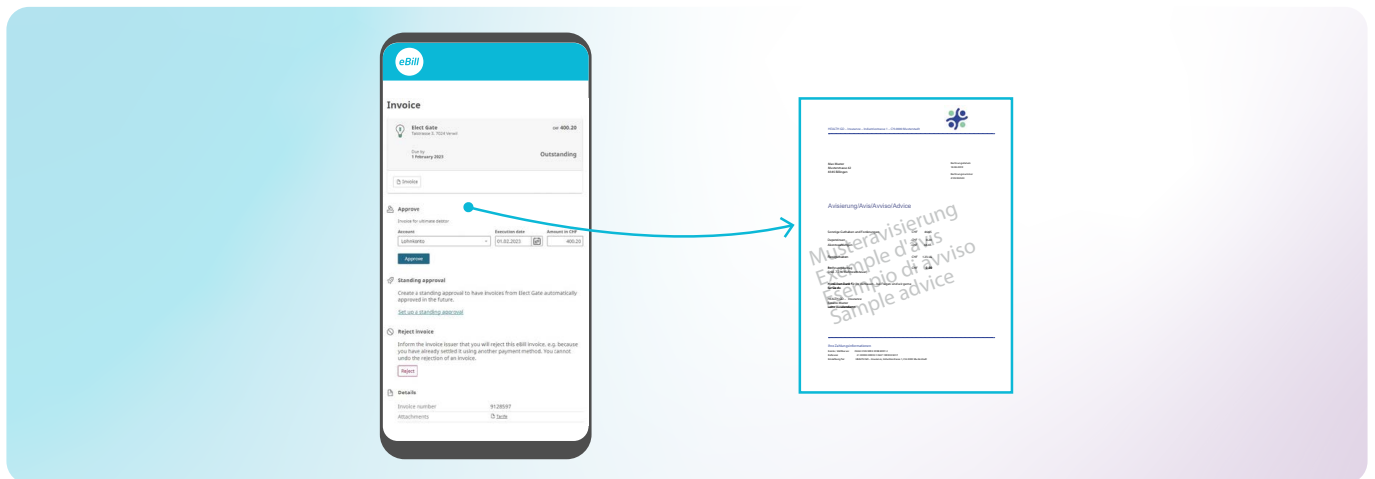
### Send Notifications with eBill Now!

Would you like to send your customers notifications via eBill. The network partner will advise and support you in setting up the necessary processes.

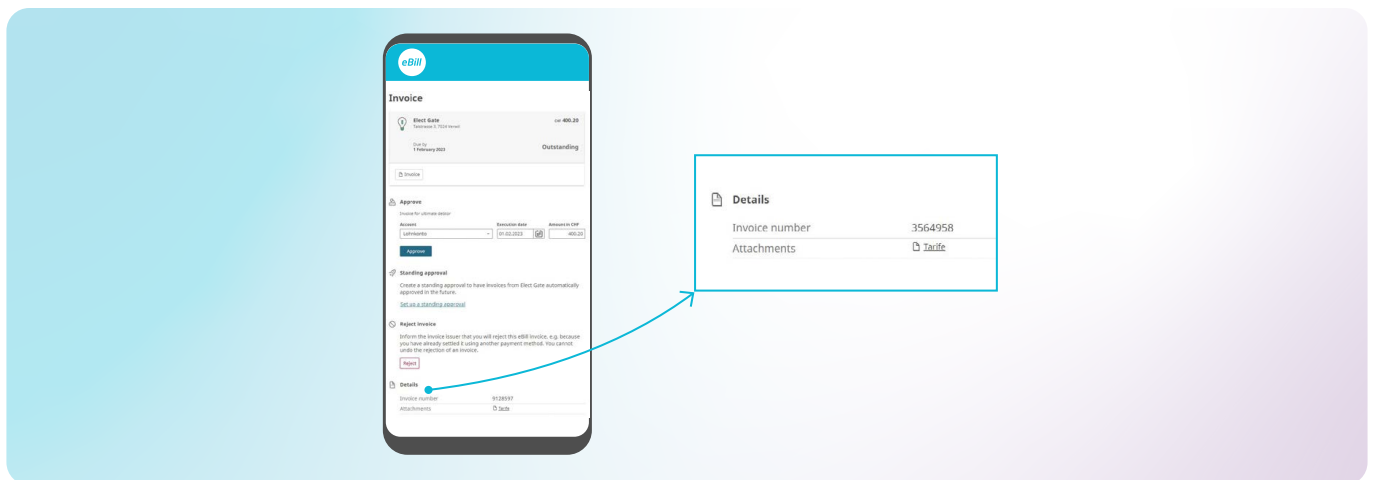
### Notification Delimitation: the eBill Attachment

Do you want to send your customers other information in addition to the invoice? Benefit from the "Attachments" option, which you can use for any invoice in eBill.

#### Example of a notification:



#### The attachment of an invoice:



Find out more at [ebill.ch](https://ebill.ch)

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